



Case Study Research: A Program Evaluation Guide for Librarians

Ravonne A. Green

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Although outcome assessment is almost universally expected by accreditation committees, it is difficult for librarians to determine the methods that should be employed for completing such assessments. *Case Study Research: A Program Evaluation Guide for Librarians* provides guidance for developing an effective program-assessment method using a case-study approach.

Built around a hypothetical case and complete with vignettes and examples, the guide explains everything from evaluating a case-study proposal to bounding the case, analyzing the context, planning questions and criteria, and identifying design and data collection methods. It discusses how to establish and maintain appropriate political, ethical, and interpersonal relationships; how to collect, analyze, and interpret quantitative and qualitative data; and finally, how to evaluate and report the case study. In addition, the book guides the reader through the process of using case-study matrices and selecting appropriate qualitative software.

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