



# Collaborative Leadership: How Citizens and Civic Leaders Can Make a Difference

*David D. Chrislip, Carl E. Larson*

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Creating civic will by engaging citizens on the toughest public problems helps break legislative and bureaucratic gridlock and restores trust in public institutions. This book shows you how to do it.

--The Honorable Federico Pena, U.S. Secretary of Transportation

The leaders who are most effective in addressing public issues are those who have the credibility to bring together the right people to create visions and solve problems. Drawing on their extensive research, as well as on the advice and guidance of the leading scholars and practitioners in the field, David Chrislip and Carl Larson show how elected officials and other civic leaders can generate the civic will to break through legislative and bureaucratic gridlock, deal with complex issues, and engage frustrated and angry citizens. They also describe how to design, initiate, and sustain a constructive, collaborative process. This groundbreaking book provides insight and answers to the major challenges facing communities today.

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